

Therapist copy - Sign and give to Therapist

Valor Horses for Heroes, PLLC - Attendance Policy

There will be a \$50*, fee applied for NO-SHOWS or Late Cancellations.

This is because we value our client's and therapist's time, and without proper notice, we cannot reallocate the appointment time to another client.

*Please provide **more than 1 business day's** notice to reschedule or cancel your appointment.*

Example: If you have a Thursday appointment, we must be notified by Tuesday.

Call / Text 252-631-8150

Messages left/sent after business hours are not received until the following business day.

Business Hours: Tuesday - Saturday 8 A.M. - 5 P.M.

Fees are as follows:

1st Time \$50 : 2nd \$100, 3rd subject to dismissal from practice

By signing below, I am agreeing that I understand this policy and authorize Valor Horses for Heroes to charge my credit card on file if I no-show or cancel an appointment without more than one business day's notice. I understand that I cannot reschedule an appointment until I have paid the fee.

Client Name

Client Signature

date

Client Copy - KEEP FOR YOUR RECORDS

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